

# Yasser Al Saudi

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## SUMMARY OF QUALIFICATIONS

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- 15 years of expertise in healthcare and information technology.
- Since 2017, I've had the Project Management Professional (PMP) certification.
- 7+ years of project management experience with expertise in managing the complete project life cycle.
- Demonstrated mastery of project management methodologies (Waterfall and Agile), tools, and best practices.
- Dedicated project manager with a focus on client satisfaction and relationship building. Proficient in understanding client needs, translating requirements into actionable project plans, and ensuring the delivery of high-quality solutions that meet expectations.
- Creative and solution-oriented project manager with a talent for overcoming challenges. Proven ability to think critically, analyze situations, and develop innovative solutions to ensure project success in dynamic environments.
- Committed to continuous learning and improvement, integrating best practices into project management methodologies.
- Exceptional aptitude in building and maintaining strong relationships with project stakeholders.
- Extensive technical knowledge in IT Infrastructure, system integration, data migration, & support.

## WORK EXPERIENCE

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### **Solution Project Manager**

Apr 2016-May 2023

*Philips Healthcare, Saudi Arabia*

- Implemented healthcare technology solutions that improve patient care and clinical workflows.
- Successfully led and delivered complex projects on time, within scope, and under budget.
- Developed and implemented project management methodologies and best practices to ensure project success.
- Managed project budgets and resources and provided regular status updates to project sponsors and stakeholders.
- Collaborated with cross-functional teams, including clinicians, IT staff, and business stakeholders, to identify project requirements and develop project plans.
- Ensured compliance with healthcare regulations, and local policies.
- Developed and maintained positive relationships with stakeholders, including healthcare providers, patients, and vendors.
- Successfully led and delivered FOK Tele-Cardiology Program called (TAJI) That connect 7 satellite sites for central archiving, viewing and cross reporting.
- Managed vendor relationships and contracts and ensured that vendor deliverables met project requirements.

- Identifying plans and resources required to meet project goals and objectives by setting realistic timelines and checkpoints.

Healthcare IT Technical Consultant  
*Philips Healthcare, Saudi Arabia*

Jan2013-Mar2016

- Led large-scale Cardiac PACS implementation and production upgrade/migration projects. Analyzing problems and make recommendations.
- Provide remote technical Support for field engineers and end users.
- Followed up with clients to verify optimal customer satisfaction following support engagement and problem resolution.
- Serve as the key interface between Philips and customers, responsible for understanding customer needs, researching technical solutions, and developing long-term objectives aligned with customer goals.
- Collaborate with clinical experts and sales personnel to position Philips products and solutions effectively, ensuring more effective and efficient patient care.
- Manage business and support the execution of sales plans and account strategies to achieve sales targets.
- Liaised with internal and external stakeholders at all levels to ensure smooth implementation.

**Senior Technical Support Engineer**

Jan2007-Dec2012

*AlFaisaliah Medical System (FMS), Saudi Arabia*

- Implemented and provided technical support for healthcare and IT Solutions.
- Performed system administration tasks, including system upgrades, data migration, and network troubleshooting.
- Serve as the key interface between Philips and customers, responsible for understanding customer needs.

## **EDUCATION & Certification**

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- ◇ **Bachelor's degree: Computer Engineering. (2005)**  
**Philadelphia University – Jordan**
- ◇ **Project Management Professional (PMP) License # 2079250. (2017)**
- ◇ **Solutions Delivery Masterclasses for program management. (Philips University. (2022)**
- ◇ **Six Sigma Black Belt Preparation - California state university Dominguez hills) (2018)**
- ◇ **Change Management training. (2021)**
- ◇ **VMware Certified Professional 5 (VCP5) (2014)**
- ◇ **Cisco Certified Network Associate (CCNA) (2006)**
- ◇ **Microsoft Certified System Administrator (MCSA) (2006)**