


Yasmine Zehani

 Ottawa, Ontario, Canada

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HIGHLIGHTS OF QUALIFICATIONS

- Responsible and multi-skilled professional with pharmaceutical background.
- Good Clinical Practice BioTalent Canada certified.
- Recognized interpersonal, communication and writing skills.
- Proficient in MS Word, MS Excel, MS PowerPoint, MS Outlook, Zoom.
- Multilingual: Advanced in English, Native speaker of French and Arabic.

EXPERIENCE

Pharmacist Assistant

February 2023 – November 2023

Pharmacy of Achache Samira, Algeria

- Assisted the pharmacist on making inventories and orders.
- Processed clients prescriptions on a pharmacy software.
- Dispensed prescribed pharmaceuticals to customers.
- Advised customers on selection and use of non-prescription medication.

Pharmacy Assistant

September 2022 – January 2023

Shoppers Drug Mart - Ottawa, ON

- Perform data entry for new prescriptions and manage refill requests processing.
- Adjudicate claims to Third Party payers.
- Assist in preparing prescriptions, including blister packs.
- Efficiently count or measure, package, and label prescriptions.
- Gather pertinent patient information and maintain current and accurate patient profile
- Manage customer inquiries both in person and over the phone
- Make orders and ensure maintenance of stock.

Medical Claims Clerk

December 2019 – September 2022

Coughlin & Associates Ltd – Employee Benefit Specialist - Ottawa

<http://www.coughlin.ca/en/default.aspx>

- Enter data related to claims and client correspondence.
- Adjudicate claims for medical services, paramedical services and drugs.
- Provide accurate and timely information and assistance to clients.
- Communicate with clients and medical providers by email, phone and mail.
- Conducted thorough telephone interviews with claimants in order to collect information to determine their eligibility for disability benefits (during a 3 months deployment due to COVID-19).

EXPERIENCE

Pharmacist - Technical Services

December 2017 – September 2019

Central Pharmacy of Hospitals, Annaba, Algeria

<http://www.pch.dz/>

- Performed Quality Assurance tasks in order to ensure good storage, preservation and distribution of pharmaceutical products.
- Managed compliant, non compliant and expired products.
- Verified conformity certificates and released pharmaceutical products for sale.
- Transmitted information and instructions to hospitals and clinics regarding quality alerts received from the competent authorities.
- Transmitted and followed-up customer complaints regarding products quality.

Research Assistant

January 2015 – June 2015

Laboratory of Analytical Chemistry, University of Lille - France

- Proceeded to chiral separation of enantiomers, possible candidates as new anti-inflammatory drugs, by Supercritical Fluid Chromatography.
- Published two scientific articles and made presentations in French and English.

EDUCATION

Good Clinical Practice Fundamentals Certification

2021

BioTalent Canada

Master's Degree in Drug Design

2015

University of Health and Law of Lille, France

Study of Medical Biology applied to fundamental Research

2013

Equivalent to a Master's level - Student Exchange Program – Averroes, Erasmus Mundus
Montpellier 1 University, Faculty of Medicine, France

Degree of Pharmacist

2012

Badji Mokhtar University of Annaba, Algeria

(Equivalent to a Bachelor's and a Master's Degree in Pharmaceutical Sciences, as determined by World Education Services, Toronto, ON)