**Hussein El Hajj Hassan**

*Case Navigator*

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[LinkedIn profile](https://www.linkedin.com/in/husseinhh91/)

[My portfolio](https://husseinhajjhassan.contently.com/)

**SUMMARY OF QUALIFICATIONS**

* Bachelor's degree in Computer Sciences with a minor in Strategic Communication and Sustainable Development, providing a solid foundation for effective communication and advocacy.
* Multilingual proficiency in English, French, and Arabic, enabling culturally sensitive and inclusive interactions with diverse communities.
* Proven track record in community engagement, stakeholder collaboration, and advocacy for marginalized populations, with a commitment to diversity and inclusion.
* Demonstrated dedication to diversity and inclusion, emphasizing cultural awareness and respect to provide tailored counseling and advocacy.
* Strong problem-solving skills, supported by data-driven analysis, to address complex employment barriers and achieve successful outcomes.
* A commitment to anti-racism and social justice, aligning with the organization's values.
* Proficiency in using MS Office Suite, Google Docs, and relevant tools for maintaining accurate records and generating reports.

**WORK EXPERIENCE**

**Contributing Writer - Volunteer 2023- present**

*Black Ottawa Scene, Ottawa, Canada*

* Attend and report on a variety of local events, seminars, and activities that are relevant to the African and Black Canadian community in Ottawa
* Produce engaging and informative articles covering various topics such as news, culture, and community issues
* Contribute to the development and execution of editorial strategies to further the website's goals and objectives

**Program Support Worker 2023-2023**

*Catholic Centre for Immigrants, Ottawa, Canada*

* Provided essential support to the Reception House program, staff, and clients, ensuring the smooth operation of the Resettlement Assistance Program (RAP)
* Assisted with daily financial responsibilities, such as processing invoices and payroll, while maintaining a digital record of financial documents related to the RAP program and clients
* Adapted to various responsibilities and perform other duties assigned by the program manager, contributing to the overall success of the organization

**Lived Experience Advisory Group Member**

*Ottawa Regional Cancer Foundation (ORCF), Ottawa, Canada* **2023-2023**

* Served as a member of the Lived Experience Advisory Group (LEA)
* Worked to enhance inclusive and accessible cancer care in the Ottawa Region
* Identified barriers, generated solutions, and ensured diverse voices were heard to improve community-based cancer care

**Political Journalist 2021-2023**

*Annahar Newspaper, Beirut, Lebanon*

* Conducted high-profile interviews with ambassadors, politicians, and lawmakers ensuring comprehensive and insightful coverage
* Delivered comprehensive insights on pressing Middle East challenges through investigative reports, utilizing interviews, data analysis, and on-the-ground reporting
* Amplified the demands and voices of the Lebanese people amidst the crisis, driving public awareness through impactful storytelling

**Political Journalist 2018-2021**

*Alkalima Online, Beirut, Lebanon*

* Contributed insightful commentary for international media outlets, enhancing network visibility and credibility
* Researched and reported local updates to the editor-in-chief with accuracy and attention to detail
* Utilized fact-checking tools to verify statements, providing valuable context for breaking news stories
* Collaborated with analysts and editors to produce in-depth analysis

**Public Relations manager 2018-2020**

*Tahkikat Online, Beirut, Lebanon*

* Cultivated relationships with press members and influencers, generating favorable media coverage
* Identified valuable media opportunities, nurtured established relationships, and advocated for positive brand perception
* Safeguarded the network's reputation and brand identity

**IT Lab Technician 2013-2016**

*American University of Science & Technology, Beirut, Lebanon*

* Provided technical support for students and faculty in computer labs
* Installed and updated software, ensuring lab security
* Administered Active Directory for user and computer access

**Project Coordinator 2011-2016**

*Saving Next Generation, Beirut, Lebanon*

* Coordinated and managed youth programs and events, ensuring seamless execution
* Oversaw logistics, marketing, and promotions
* Collaborated closely with team members and volunteers to achieve project goals
* Provided senior-level secretarial services

**EDUCATION**

**SI Leader Lab Diploma 2021**

*Swedish Institute, Stockholm, Sweden*

**Strategic Communication and Sustainable Development (Minor) 2021**

*Christian University of Applied Sciences, Ede, Netherlands*

**Bachelor of Science in Computer Science 2016**

*American University of Science and Technology, Beirut, Lebanon*