

Giscard SIBEFO

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SUMMARY OF QUALIFICATION

- Excellent working knowledge of networking and systems technologies.
- Over 15 years of relevant experience in IT infrastructure.
- Master degree in networking and computer science.
- Relevant expertise with Windows, Microsoft Azure, and Microsoft Office 365.
- Spoken languages: French and English.
- Organizational and leadership skills.
- Excellent technical troubleshooting skills and problem-solving skills.
- Ability to effectively prioritize and execute tasks/projects in a high-pressure environment.
- Strong communication and customer service skills.

IT Skills

- Advanced skills in network infrastructure and security (Firewall, Routing, Switching, VPN ...)
- Skills in design and deployment of network and security solutions
- Windows Skills (Windows 10/11, Server 2008/2012/2016/2019) and Active Directory
- VMware skills, vCenter and storage systems (vSphere, NAS, SAN, vSAN)
- Skills in cloud and backup (Veeam, Microsoft 365, Microsoft Azure)
- Servers Virtualization (Hyper-V, VMware, VirtualBox, Xen)
- Administration of cloud services (Microsoft Office365, AWS, Azure).
- Monitoring of systems and LAN/WAN network

WORK EXPERIENCE

Chief Technology Officer | ALBIDEYNET, N'Djamena, Chad - Aug 2022 to Nov 2023

- Meets technical needs by implementing the right technical infrastructure
- Network administration including configuration, troubleshooting, analysis and monitoring
- Ensures availability and evolution of the technical infrastructure
- Increased network availability from 95% to 99% thanks to proactive incident management strategies
- Coordinated the implementation of a new network infrastructure to support the company's expansion, enabling 50% growth.

Ass. Chief Technology Officer | ALBDEYNET, N'Djamena, Chad - Apr 2017 to Aug 2022

- Ensure maximum availability of the company's infrastructure and applications
- Responsible for designing, building and maintaining network infrastructure and systems
- Monitor network and server infrastructure to ensure availability
- Managed the successful migration to a virtual server infrastructure, reducing hardware costs by 15%
- Implemented an automated monitoring system, reducing incident response times by 20%.

System and network Administrator | ALBIDEYNET, N'Djamena, Chad - Nov 2008 to Mar 2017

- Responsible for building, maintaining, and supporting IT infrastructure and systems
- Coordinated network-wide operating system upgrades, improving overall stability by 25%
- Developed network protocols, reducing incidents by 40%.

EDUCATION

MIT University, Dakar, Senegal - **Master 2 in Telecommunications systems and network (Master's degree recognised by WES)** 2017

University Of Picardy Jules Verne • Amiens, France - **Master in Computer science (Master's degree recognised by WES)** 2013

African Institute of Computer, Yaoundé, Cameroon - **Bachelor degree in analyst and designer of information systems** 2011

FOTSO VICTOR University Institute of Technology, Bandjoun, Cameroon – **College diploma in Telecommunications and Network Engineering (Diploma recognised by WES)** 2007

Secondary education degree • Bandjoun, Cameroon – Jun 2005

PROFESSIONAL CREDENTIALS

CISCO certified network professional enterprise (CCNP enterprise) [2021]

CISCO Certified Specialist - Enterprise Advanced Infrastructure Implementation [2021]

CISCO Certified Network Associate CCNA 200-120 [2016]

Juniper Networks Associate Security (JNCIA-SEC) [2022]

Juniper Networks Associate JNCIA-DEVOPS [2021]

Juniper Networks Associate junos (JNCIA-JUNOS) [2021]

Microsoft Certified Solutions Expert (MCSE): Core Infrastructure [2020]

Microsoft Certified Solutions Associate (MCSA) Windows Server 2016 [2020]

Mikrotik Certified Network Associate (MTCNA) [2020]

Mikrotik Wireless Engineer (MTCWE) [2020]

Mikrotik Routing Engineer (MTCRE) [2020]

Otec's Inclusive Service Excellence Program [2023]