

FADI AWAYDA

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Professional Summary: ---

Adept IT professional with a proven track record in my domain I worked it, enhancing operational efficiency and user satisfaction through custom IT solutions and process optimizations. Skilled in IT troubleshooting and fostering team growth, I excel in driving projects to completion with significant cost savings. Expert in Programming and IT risk management.

Work experience summary ---

IT Manager | March 2021 to May 2024

Taishan Group - KSA, Jeddah:

- Developed custom IT solutions to address specific business needs, driving operational improvements and cost savings.
- Collaborated with other departments to help meet IT needs and properly integrate and secure systems.
- Reduced downtime by promptly addressing hardware and software issues, ensuring minimal impact on business operations.

IT Administrator | January 2016 to January 2021

Al-Ahlam Holding Group- KSA, Jeddah:

- Increased productivity by providing comprehensive technical training to employees on various hardware and software tools and Program integrated like Onyx-Pro-ERP, TAP-ERP, ASWAQ.
- Collaborated with cross-functional teams to identify technology needs and implemented appropriate solutions for improved workflow efficiency.
- Reduced company downtime by proactively managing server backups and disaster recovery planning.
- Achieved faster network connectivity by installing high-performance routers, switches, and access points and responsible for servers, domain, hosting, fingerprint system, camera system.

Technical Support Specialist | Nov 2010 to January 2016

Hammad And Al-Mehdar Company- KSA, Jeddah:

- Troubleshot complex technical issues, providing timely resolution to minimize disruptions.
- Improved system efficiency by optimizing network infrastructure and implementing new technologies.
- Managed IT projects from inception to completion, ensuring on-time delivery within budget constraints and lead a team of engineers in successful project execution while fostering a positive working environment that encouraged professional growth.
- Designed and implemented system security and data assurance.

- Participated in system development life cycle from requirements analysis through system implementation.
- Spearheaded the migration to cloud-based platforms, reducing operational costs and increasing scalability.
- Implemented data backup and recovery procedures, safeguarding critical business information against potential loss.

Skills

- **ERP – System Customize**
- IT Troubleshooting
- Hardware maintenance
- Advanced networking
- System Administration
- Expert Programming
- AI understanding
- Algorithm development
- System Analysis
- Hardware Installation
- IT risk management
- Database Administration
- Programming languages:
C/C ++,C # - Java-VB.Net, HTML - XML, PHP , UML-DML-Use Case Diagram ,
MySQL - SQL Server .
- **Project Management Professional**
- E-Learning Platforms
- Data Analysis proficiency
- UI and UX Design
- ITIL Framework
- Software Design
- Software Engineering
- Web development
- Network Administration
- Computer Security
- PC expert
- Project Design

Education

Bachelor: IT Network Engineer | Sep 2005 to Sep 2010
ALBAATH University - Syria, Homs

Languages

English - Professional Working **Arabic** - Native or Bilingual **Germany** - Intermediate