Andrii Kolchin

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PROFESSIONAL SUMMARY

- Qualified business systems specialist with experience of determining and optimizing business processes, focused on achieving results that satisfy both stakeholders and end-users.
- Proven experience in translating complex business requirements into actionable insights to drive strategic decision-making and business improvements.
- Adaptive in new fast-paced environments, able to multitask, attentive to detail, self-organized and reliable team player.
- Eager to apply expertise in data analysis, process optimization, and project management to deliver high-impact results in a dynamic business environment.

WORK EXPERIENCE

Business Systems Analyst   August 2020 - May 2023
EDS Group • Dnipro, Ukraine

- Redesigned process in maintenance department; improved time of customer application processing by 40% and decreased number of manual operations for end-users by 70%.
- Together with the team of developers implemented new process into the warehouse management system for logistics department; cooperated with subcontractors to implement the transportation management system for logistics department which improved accounting and reduced logistics costs by 13%.
- Provided IT support for different business departments.
- Analyzed business processes, identified requirements and proposed customized solutions to improve performance and efficiency.
- Acted as a liaison between business units, developers' team and support team.
- Conducted user acceptance testing for.
- Created instructions and manuals for end-users.

Business Systems Analyst   February 2019 - May 2020
E-Hmara • Dnipro, Ukraine

- Analyzed, designed, tested and implemented information systems business solutions; redesigned procedure of client orders processing in sales department which minimized manual operation by 50%.
- Interviewed stakeholders and end-users to identify and document requirements.
- Analyzed business processes, identified requirements and proposed customized solutions to improve performance and efficiency.
- Created specifications for developers' team.
- Conducted user acceptance testing.

EDUCATION

System Analysis, Bachelor Degree   July 2019
Dnipro University of Technology • Dnipro, Ukraine

SKILLS

- Agile Methodology of Development
- Administrative experience
- Business Analysis
- Requirements Gathering
- SWOT analysis
- MS Office (Word, Excel, PowerPoint, Outlook, Access)
- Google Suite
- Jira
- BPMN 2.0
- Atlassian Moqups
- Business Process Mapping
- Process Optimization
- Project Management
- User Acceptance Testing